

## Performance Management

*A one-day course for managers, supervisors, team leaders & professional staff [accountants, lawyers, engineers, doctors etc.]*

**DATE** Wednesday 24 July 2024

**VENUE** The Norfolk Hotel, Nairobi

**CHARGES** KSh30,000+VAT = Ksh34,800.00 per person

### INTRODUCTION

You cannot manage what you cannot measure; and you cannot measure what you don't know!

Performance management is concerned with identifying the important elements of an organisation and designing appropriate measurement standards for them.

This seminar demystifies performance management and helps managers to improve the productivity of their teams.

### HIGHLIGHTS

- ✓ **Defining performance** – who are high- and low-performance individuals?
- ✓ **Bench-marking performance** – the critical success factors
- ✓ **Measuring performance** – deciding which indicators to focus on
- ✓ **Performance appraisal** – getting the most out of them
- ✓ **Improve productivity** – identifying the root of poor performance

<b>DATES</b>	24 JUL	28 AUG	25 SEP	23 OCT	27 NOV
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To book you place[s], please contact:



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